

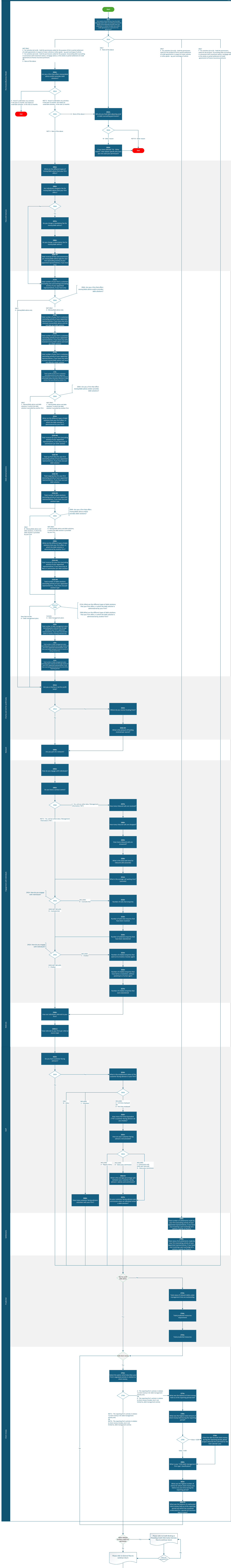
CCR009 Data Flow Diagram

Debt Adjusting and/or Debt Counselling

v2.0

31 July 2025

This document has been prepared as an aid to understand the rules set out in SUP 16 Annex 38CR for CCR009. It is a visual representation of those rules and branching logic.



Version Control: Debt adjusting and/or Debt counselling

| Version | Description | Date |
|---------|--|------------|
| 1.0 | Initial data flow diagram for Debt adjusting and/or Debt counselling following publication of PS25/3 | 16/05/2025 |
| 2.0 | <ul style="list-style-type: none">- All connectors with descriptions have been updated to provided more clarity of what and when it is required (mainly using ONLY, NOT ONLY, INCLUDES, DOES NOT INCLUDE)- Incorporated Business Model section within the Permission section- Added decision (201A) after 204A so that the decision was not coming straight out of box 204A where 201 equals G- Following 219A, decision 204A, Option C is now returning into decision 204A following 225A-M- Following 225A-M, decision 204A, Option B is now returning into decision 221A (or 230A) following 232A-AM- Decision 221A following 232A-M now includes 230A as well | 31/07/2025 |
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